

# Code of conduct

# Purpose and Content

The contribution of all members of TCA has led to the creation of a modern organization that represents the interests of riders. To guarantee our organization, it is essential that members of TCA continuously pursue our principles.

Our principles are the values that determine the behavior with which we want to achieve our goals. If we want to achieve responsible success, we will be challenged to weigh these principles against each other.

## **Principles**

# Independence

We shall maintain our independence. We can seek or receive instructions from any other person or entity to support or accomplish the mission and objectives of TCA.

## Respect for UCI constitution and regulations

We shall fully respect the constitution, regulations and the code of ethics of the UCI. This means that we shall act with understanding, tolerance, sensitivity and respect for these rules. When there is a difference in opinion about the meaning of these rules between the TCA and the UCI, we will rely on the ethics commission for help to solve our dispute.

#### Honesty

We will not say things that are false. We will never deliberately mislead. We will be as candid as possible, openly and freely sharing information, as appropriate to the relationship.

#### Promise-keeping

We will go to great lengths to keep our commitments. We will not make promises that can't be kept and we will not make promises on behalf of the organization unless we have the authority to do so.

## Fairness

We will create and follow a process and achieve outcomes that are just, even-handed and informed.

## Respect for others

We will be open and direct in our communication, and receptive to input or suggestions from our various stakeholders. We will honor and value the abilities and contributions of others, embracing the responsibility and accountability for our actions in this regard.



## Compassion

We will maintain an awareness of the needs of others and act to meet those needs whenever possible. We will also minimize harm to others whenever possible. We will act in ways that are consistent with our commitment to social responsibility.

# Integrity

We will live up to our ethical principles, even when confronted by personal, professional and social risks, or economic pressures.

# **Violations**

Alleged violations of this Code of Conduct must be reported to our legal department at mailto:legal@cyclistsalliance.org